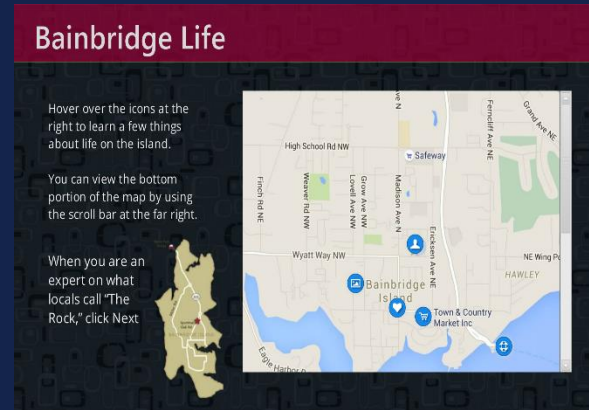


# Kristin Fiore's Professional Samples

## ONLINE COURSES



This is a short excerpt of soft skill online training about communication styles.  
(html file, developed in Storyline 2)



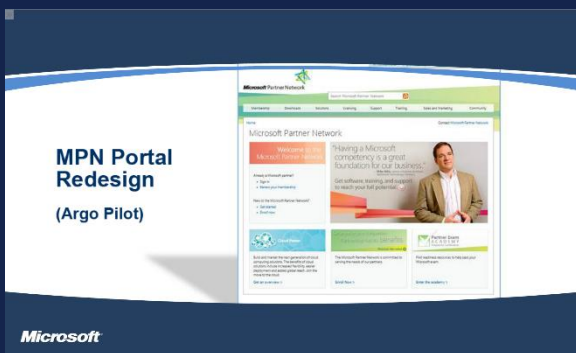
This is a short multimedia sample (audio and video) that tells you a bit about me.  
(html file, developed in Storyline 3)



This is a short multimedia (audio and video) demo on how to use Candy Crush.  
(html file, developed in Storyline 3)



This is a short introduction to the PACT for Animals website and navigation. (html file, developed in Storyline 3). **NOT DONE YET**



This is a complete online course demonstrating the content and use of Microsoft forums.  
(swf file, developed in Captivate 5)

## INSTRUCTOR-LED COURSES



A complete course on navigating Microsoft online forums (80 pages, pdf)



An excerpt from a course on customer service agent white glove call-downs (contacting top-level Microsoft partners for program changes). (16 pages, pdf)

## ARTICLES



"Hell on Wheels"  
*LA Weekly*, November 1998

First-person article on the sinister glory of having my car stolen from my Hollywood garage.



"The Outsiders"  
*LA Weekly*, June 1999

Interview with Dilettante Press about their first publication, a gorgeous art book on outsider art for the American Visionary Art Museum.



"Stop to Eat the Daisies"  
*LA Weekly*, April 2000

Interview with eels frontman E about his past two albums, mental illness and the redemptive power of music.